

How do I purchase the Community Strong VIP Package?

Online Only: You can purchase online at the website below. Use your computer, tablet, or mobile device to purchase! When you receive your card in the mail, it will be activated and ready for your next visit. Please expect your order to be fulfilled and mailed within three business days of your order being placed. Once shipped you can expect to receive your order within 3-10 business days depending on mailing times with the USPS.

website: <https://serggroup.securetree.com/>

How does the program work?

•\$100 of each sale will support LOCAL charities of the Lowcountry. The charities we support with these funds can be found at serggroup.com/community-strong and include Backpack Buddies, Boys and Girls Club of Hilton Head, Port Royal Sound Foundation, Waddell Mariculture Center, Technical College of the Lowcountry Foundation, and H.O.P.E Life: Lymphedema & Rehab Center among others.

•\$100 of each sale go to directly support and help provide benefits to the team members of the SERG Restaurant Group such as Paid Time Off.

The remaining \$100 will fund your gift card purchase and allow us to thank you in person when you visit us next.

Cost: \$300

Our goal is to sell 4,000 Community Strong VIP Card Packages. This would provide \$400,000 in funding to assist SERG Restaurant Employees and \$400,000 to these deserving charities as well as others throughout the year.

What are my perks for using this program?

You will receive a \$100 SERG Gift Card as well as a Community Strong VIP card which provides the purchaser with:

25% off food purchases at any SERG Restaurant (discount applied on purchases of up to \$200, max \$50 discount).*

10% discount on all gifts and merchandise at any SERG gift shop (Coastal Provisions, Skull Creek General Store, and Skull Creek Dockside Ship Store).*

10% discount on food purchases at the SERG Takeout Kitchen*

25% discount on all event tickets (purchased online or in-store) at the Rooftop Bar at Poseidon (with promo code)*

*Offers not valid with any other promotion or discount including Happy Hour and Early Dining. Available for takeout when ordering by phone only. Not available for delivery. Valid for unlimited use from 05/01/2021 through 04/30/2022.

What is the overall cost?

\$300 cost (plus shipping and processing fees)

Can I receive points on the SERG Loyalty Program with this purchase?

You will receive points once you use your \$100 gift card in-store. The initial purchase for \$300 will not be eligible for point attribution on the loyalty program.

When will I receive my Community Strong VIP Package?

Order fulfillment will begin on Thursday, April 1, 2021. Your order will be fulfilled within 3 business days of your order. After fulfillment please expect a 3-10 day shipping time via ground USPS mailing service.

Does my card expire/black-out dates?

Your SERG \$100 gift card will not expire. Your Community VIP Card is valid 05/01/2021 through 04/30/2022.

How many times can I use this card?

Unlimited usage of this card until 04/30/2022